Public Document Pack

Overview and Scrutiny Management Committee

Thursday, 10th March, 2016 at 5.30 pm

PLEASE NOTE TIME OF MEETING

Council Chamber - Civic Centre

This meeting is open to the public

Members

Councillor Fitzhenry (Chair) Councillor Fuller Councillor Furnell Councillor Galton Councillor Hannides Councillor Jordan Councillor Keogh Councillor Morrell Councillor Moulton (Vice-Chair) Councillor Whitbread

Appointed Members

Mrs U Topp, (Roman Catholic Church) Revd. J Williams, The Church of England (Portsmouth and Winchester Dioceses) Vacancies

- Primary Parent Governor Representative; and
- Secondary Parent Governor Representative

Contacts

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Mark Pirnie Scrutiny Manager Tel: 023 8083 3886 Email: mark.pirnie@southampton.gov.uk

PUBLIC INFORMATION

Overview and Scrutiny Management Committee

The Overview and Scrutiny Management Committee holds the Executive to account, exercises the callin process, and sets and monitors standards for scrutiny. It formulates a programme of scrutiny inquiries and appoints Scrutiny Panels to undertake them. Members of the Executive cannot serve on this Committee.

Role of Overview and Scrutiny

Overview and Scrutiny includes the following three functions:

- Holding the Executive to account by questioning and evaluating the Executive's actions, both before and after decisions taken.
- Developing and reviewing Council policies, including the Policy Framework and Budget Strategy.
- Making reports and recommendations on any aspect of Council business and other matters that affect the City and its citizens.

Overview and Scrutiny can ask the Executive to reconsider a decision, but they do not have the power to change the decision themselves.

Use of Social Media:- The Council supports the video or audio recording of meetings open to the public, for either live or subsequent broadcast. However, if, in the Chair's opinion, a person filming or recording a meeting or taking photographs is interrupting proceedings or causing a disturbance, under the Council's Standing Orders the person can be ordered to stop their activity, or to leave the meeting. By entering the meeting room you are consenting to being recorded and to the use of those images and recordings for broadcasting and or/training purposes. The meeting may be recorded by the press or members of the public.

Any person or organisation filming, recording or broadcasting any meeting of the Council is responsible for any claims or other liability resulting from them doing so. Details of the Council's Guidance on the recording of meetings is available on the Council's website.

Southampton City Council's Priorities:

- Jobs for local people
- Prevention and early intervention
- Protecting vulnerable people
- Affordable housing
- Services for all
- City pride
- A sustainable Council

Procedure / Public Representations

At the discretion of the Chair, members of the public may address the meeting on any report included on the agenda in which they have a relevant interest. Any member of the public wishing to address the meeting should advise the Democratic Support Officer (DSO) whose contact details are on the front sheet of the agenda.

Smoking Policy:- The Council operates a nosmoking policy in all civic buildings.

Mobile Telephones:- Please switch your mobile telephones to silent whilst in the meeting **Fire Procedure:-**

In the event of a fire or other emergency a continuous alarm will sound and you will be advised by Council officers what action to take.

Access is available for disabled people. Please contact the Democratic Support Officer who will help to make any necessary arrangements.

Dates of Meetings: Municipal Year 2015/16

2015	2016
11 June	14 January
9 July	4 February
13 August	10 March
10 September	14 April
15 October	
12 November	
10 December	

CONDUCT OF MEETING

TERMS OF REFERENCE

The general role and terms of reference for the Overview and Scrutiny Management Committee, together with those for all Scrutiny Panels, are set out in Part 2 (Article 6) of the Council's Constitution, and their particular roles are set out in Part 4 (Overview and Scrutiny Procedure Rules – paragraph 5) of the Constitution.

RULES OF PROCEDURE

The meeting is governed by the Council Procedure Rules and the Overview and Scrutiny Procedure Rules as set out in Part 4 of the Constitution.

BUSINESS TO BE DISCUSSED

Only those items listed on the attached agenda may be considered at this meeting.

QUORUM

The minimum number of appointed Members required to be in attendance to hold the meeting is 4.

DISCLOSURE OF INTERESTS

Members are required to disclose, in accordance with the Members' Code of Conduct, **both** the existence **and** nature of any "Disclosable Pecuniary Interest" or "Other Interest" they may have in relation to matters for consideration on this Agenda.

DISCLOSABLE PECUNIARY INTERESTS

A Member must regard himself or herself as having a Disclosable Pecuniary Interest in any matter that they or their spouse, partner, a person they are living with as husband or wife, or a person with whom they are living as if they were a civil partner in relation to:

(i) Any employment, office, trade, profession or vocation carried on for profit or gain.(ii) Sponsorship:

Any payment or provision of any other financial benefit (other than from Southampton City Council) made or provided within the relevant period in respect of any expense incurred by you in carrying out duties as a member, or towards your election expenses. This includes any payment or financial benefit from a trade union within the meaning of the Trade Union and Labour Relations (Consolidation) Act 1992.

(iii) Any contract which is made between you / your spouse etc (or a body in which the you / your spouse etc has a beneficial interest) and Southampton City Council under which goods or services are to be provided or works are to be executed, and which has not been fully discharged.

(iv) Any beneficial interest in land which is within the area of Southampton.

(v) Any license (held alone or jointly with others) to occupy land in the area of Southampton for a month or longer.

(vi) Any tenancy where (to your knowledge) the landlord is Southampton City Council and the tenant is a body in which you / your spouse etc has a beneficial interests.

(vii) Any beneficial interest in securities of a body where that body (to your knowledge) has a place of business or land in the area of Southampton, and either:

- a) the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body, or
- b) if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which you / your spouse etc has a beneficial interest that exceeds one hundredth of the total issued share capital of that class.

Other Interests

A Member must regard himself or herself as having an, 'Other Interest' in any membership of, or occupation of a position of general control or management in:

Any body to which they have been appointed or nominated by Southampton City Council

Any public authority or body exercising functions of a public nature

Any body directed to charitable purposes

Any body whose principal purpose includes the influence of public opinion or policy

Principles of Decision Making

All decisions of the Council will be made in accordance with the following principles:-

- proportionality (i.e. the action must be proportionate to the desired outcome);
- due consultation and the taking of professional advice from officers;
- respect for human rights;
- a presumption in favour of openness, accountability and transparency;
- setting out what options have been considered;
- setting out reasons for the decision; and
- clarity of aims and desired outcomes.

In exercising discretion, the decision maker must:

- understand the law that regulates the decision making power and gives effect to it. The decision-maker must direct itself properly in law;
- take into account all relevant matters (those matters which the law requires the authority as a matter of legal obligation to take into account);
- leave out of account irrelevant considerations;
- act for a proper purpose, exercising its powers for the public good;
- not reach a decision which no authority acting reasonably could reach, (also known as the "rationality" or "taking leave of your senses" principle);
- comply with the rule that local government finance is to be conducted on an annual basis. Save to the extent authorised by Parliament, 'live now, pay later' and forward funding are unlawful; and
- act with procedural propriety in accordance with the rules of fairness.

AGENDA

Agendas and papers are now available online via the Council's Website

1 APOLOGIES AND CHANGES IN PANEL MEMBERSHIP (IF ANY)

To note any changes in membership of the Panel made in accordance with Council Procedure Rule 4.3.

2 DISCLOSURE OF PERSONAL AND PECUNIARY INTERESTS

In accordance with the Localism Act 2011, and the Council's Code of Conduct, Members to disclose any personal or pecuniary interests in any matter included on the agenda for this meeting.

NOTE: Members are reminded that, where applicable, they must complete the appropriate form recording details of any such interests and hand it to the Democratic Support Officer.

3 DECLARATIONS OF SCRUTINY INTEREST

Members are invited to declare any prior participation in any decision taken by a Committee, Sub-Committee, or Panel of the Council on the agenda and being scrutinised at this meeting.

4 DECLARATION OF PARTY POLITICAL WHIP

Members are invited to declare the application of any party political whip on any matter on the agenda and being scrutinised at this meeting.

5 STATEMENT FROM THE CHAIR

6 <u>MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)</u> (Pages 1 - 4)

To approve and sign as a correct record the Minutes of the meetings held on 4 February 2016 and to deal with any matters arising, attached.

7 <u>IMPROVING FIRE SAFETY IN THE COUNCIL'S HIGH RISE ACCOMMODATION</u> (Pages 5 - 12)

Report of the Cabinet Member for Housing and Sustainability providing the Panel with an update on the steps taken implementing the agreed actions for improving fire safety in the Council owned high rise accommodation, attached.

8 COUNCIL PERFORMANCE 2015/16 - QUARTER 3 (Pages 13 - 20)

Report of the Leader of the Council detailing the Council's performance in Quarter 3 of the 2015-2016 Municipal Year, attached.

9 <u>MONITORING SCRUTINY RECOMMENDATIONS TO THE EXECUTIVE</u> (Pages 21 - 28)

Report of the Service Director, Legal and Governance detailing the actions of the Executive and monitoring progress of the recommendations of the Committee, attached.

Wednesday, 2 March 2016

Service Director, Legal and Governance

SOUTHAMPTON CITY COUNCIL OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE MINUTES OF THE MEETING HELD ON 4 FEBRUARY 2016

- <u>Present:</u> Councillors Fitzhenry (Chair), Fuller, Furnell, Galton, Hannides (Except Minute 45), Jordan (Except Minute 47 and 48), Keogh (Except Minute 45), Morrell and Moulton (Vice-Chair)
- Apologies: Councillors Whitbread and Revd. J Williams
- Also in attendance: Cabinet Member for Environment and Transport Cabinet Member for Transformation and Chair of the Air Quality Scrutiny Inquiry Cabinet Member for Health and Adult Social Care Cabinet Member for Housing and Sustainability Cabinet Member for Communities, Leisure and Culture

45. MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)

<u>RESOLVED</u> that the minutes of the meeting held on 14 January 2016 be approved and signed as a correct record.

46. FORWARD PLAN

A. TOWNHILL PARK REGENERATION: PHASE 1

The Committee considered the report of the Head of Development, Economy and Housing Renewal detailing the item, "Townhill Park Regeneration: Phase 1" requested for discussion from the current Forward Plan.

Councillor Pope was present and with the consent of the Chair addressed the meeting.

RESOLVED:

- (i) that Cabinet Member requests that the HRA Business Plan be remodelled as a matter of urgency to reflect the updated inflation figures;
- that the Cabinet Member speak with Housing Associations, prior to the commencement of the tender process to clarify whether there would be any interest in Shared Ownership or mixed tenure development on the site;
- (iii) that the current timescales for the proposed Millbrook and Maybush and subsequent regeneration schemes be circulated to the Committee; and
- (iv) that information be provided to the Committee on the potential impact the developing devolution proposal could have on the estate regeneration programme, model and delivery timescales.

B. <u>PROCEEDING WITH PHASE TWO OF AN INTEGRATED SERVICE FOR</u> <u>CRISIS RESPONSE, REHABILITATION, REABLEMENT AND HOSPITAL</u> <u>DISCHARGE</u>

The Committee considered the report of the Commissioning Manger, Place detailing the item, "Proceeding with Phase Two of an Integrated Service for Integrated Service for Crisis Response, Rehabilitation, Reablement and Hospital Discharge" requested for discussion from the current Forward Plan.

Ms L Hayes, Mr Bundy and Councillor Pope were present and with the consent of the Chair addressed the meeting.

RESOLVED:

- (i) that the Cabinet Member reflects on the issue of parking charges at the Royal South Hants Hospital;
- that the Council reviews the language used when consulting with vulnerable people to ensure that questions are not leading and are easy to understand; and
- (iii) that the forthcoming development on the former Woodside lodge site include accommodation that could be utilised for limited periods of time to support people with short term care needs.

NOTE: Councillor Galton declared a personal interest in the above matter in view of his wife's employment to the NHS Trust – University Hospital Southampton and remained in the meeting during the consideration of this matter.

47. AIR QUALITY UPDATE

The Committee considered the report of the Cabinet Member for Environment and Transport providing an update on the progress delivering the agreed recommendations from the Air Quality Scrutiny Inquiry.

RESOLVED:

- (i) that the Cabinet Member circulate the requested information relating to Real Time Passenger Information at bus stops;
- (ii) that officers identify and circulate the responses to the Committee relating to:
 - a) the resources the Council was investing in addressing air quality in the City
 - b) the resources that would be required in order to meet the 2020 targets
 - c) the resources that would be required to enable the Authority to submit bids for numerous grants available to support the achievement of the 2020 targets;
- (iii) that consideration be given to visiting retailers in Southampton who continue to sell coal fired products to see if the Council could influence their purchasing behaviours.

NOTE: Councillor Galton declared a personal interest in the above matter as he was a member of the Scrutiny Inquiry Panel on Air Quality. He also reported that he was a member of the NO Southampton Biomass Group and the WDCF (Western Docks Consultation Forum). He remained in the meeting during the consideration of this matter.

48. TRANSFORMATION OF THE SOUTHAMPTON LIBRARY SERVICE - UPDATE

The Committee considered the report of the Cabinet Member for Communities, Culture and Leisure providing an update on the transformation of the Southampton Library Service.

Denise Wyatt and Councillor Pope were present and with the consent of the Chair addressed the meeting.

The Committee determined to move into private and confidential session in order to hear and receive confidential information regarding the Stage 2 library submissions. In accordance with the Council's Constitution, specifically the Access to Information Procedure Rules contained within the Constitution, the press and public be excluded from the meeting in respect of this item. This was based on category 3 (financial and business affairs) of paragraph 10.4 of the Council's Access to Information Procedure Rules. It was not in the public interest to disclose this because the information related to the submissions for the running of five libraries and was commercially sensitive.

<u>RESOLVED</u> that a confidential briefing note be circulated to the Committee providing an update on the progress towards the implementation of community libraries.

49. MONITORING SCRUTINY RECOMMENDATION TO THE EXECUTIVE

The Committee considered the report of the Service Director, Legal and Governance detailing the actions of the Executive and monitoring progress of the recommendations of the Committee.

<u>RESOLVED</u> that in relation to the action taken against recommendation 8, clarification be sought regarding the Managed Service Provider and whether the MSP would be required to pay the Living Wage (as agreed by the Administration, as part of the Pay and Allowance proposals) rather than National Living Wage due to be introduced from April 2016.

DECISION-MAKER:		R:	OVERVIEW & SCRUTINY MANAGEMENT COMMITTEE		
SUBJECT:			IMPROVING FIRE SAFETY IN THE COUNCIL'S HIGH RISE ACCOMMODATION		
DATE OF DECISION:		ON:	10 MARCH 2016		
REPOR	T OF:		CABINET MEMBER FOR HOUSI SUSTAINABILITY	NG &	
			CONTACT DETAILS		
AUTHO	R:	Name:	Nick Cross	Tel:	023 8083 2241
		E-mail:	Nick.cross@southampton.gov.u	ık	
Directo	r	Name:	Derek Law	Tel:	023 8083 2743
		E-mail:	Derek.law@southampton.gov.u	<u>k</u>	1
STATE	MENT OF	CONFID	ENTIALITY		
None.					
BRIEF	SUMMAR	ſ			
Services place a giving p Followin the action	Following the fire at Shirley Towers in 2010, Southampton City Council Housing Services worked in partnership with Hampshire Fire and Rescue Services to put in place a series of actions as a result of our partnership learning from the incident giving particular regard to the recommendations from the Coroner's Inquest in 2012 Following the recent minor fire at Millbank House this report summarises for OSMC the action the Council has taken to ensure that our high rise accommodation remains		vices to put in he incident nquest in 2012. ses for OSMC		
safe for residents and visitors. Southampton City Council is able to confirm that all its high rise buildings meet the required regulations and indeed the Council is going further by carrying out some refurbishment and improvement works to a number of buildings over and above ou current legal obligations.		ng out some			
RECON					
(i) That OSMC note the current position					
	`	•	tation carried out)		
1	On 6 April 2010 a fire broke out in flat 72 at Shirley Towers. Tragically in the course of tackling the fire, two firefighters lost their lives. A number of investigations were instigated through the Police, Fire Service and Health & Safety Executive. No criminal proceedings resulted however a Coroner's inquest took place in June / July 2012. During the inquest and the questioning a list of issues was compiled for SCC to follow up on to ensure the matters raised within the inquest were identified and acted upon. These issues were collected into a post inquest action plan. The action plan was then shared with HFRS and subsequently joint actions under 9 headings were agreed. These were:				

	1. Signage in corridors;				
	2. Warden regular building checks;				
	3. Warden training and role in a fire;				
	4. Building Access and issues protocol;				
	5. Building upgrades and communication with HFRS;				
	6. Communication with tenants;				
	7. Cable mounted in conduit;				
	8. Internal (within flat) doors on intermediate landing; and				
	9. Sprinklers.				
	This was kept under regular review through joint meetings between SCC & HFRS and signed off as complete at the end of March 2013.				
2	Further in February 2013 the Coroner published his recommendations (known as rule 43 recommendations) of which 4 specifically related to issues for consideration by the Council. These specific recommendations were as follows:				
	 It is recommended that all FRSs and social housing providers consider the Rule 43 recommendations made by HM Coroner for Hertfordshire Mr Edward Thomas following the inquest into firefighter fatalities at Harrow Court in particular Recommendation 8 made by the FBU which is here repeated for ease of reference: 				
	"8. That SBC should remove all the surface mounted plastic trunking/conduit used to protect and support the Fire Alarm and Automatic Fire Detection System in the Common Areas of all their premises, and replace them with a method of cable support which as a minimum conforms to BS 5839- Part 1 : 2002; clause 26.2 (f:);				
	 It is recommended that Building Regulations are amended to ensure that all cables, not just fire alarm cables, are supported by fire-resistant cable supports. This could be achieved by an amendment to BS 7671 (2008) Institute of Electrical Engineers Wiring Regulations. 				
	 Social housing providers should be encouraged to consider the retro- fitting of sprinklers in all existing high rise buildings in excess of 30 metres in height, particularly those identified by Fire and Rescue Services as having complex designs that make fire-fighting more hazardous and/or difficult. It is noted that current legislation requires that all newly built high rise buildings in excess of 30 metres in height must be fitted with sprinkler systems. 				
	4. It is recommended that there should be an obligation to:				
	 provide signage to indicate floor levels both in stairwells and lift lobbies in high rise premises, to assist the emergency services; ensure that signage indicating flat numbers and emergency exits in high rise premises are placed at a low level to <u>increase</u> visibility in smoke conditions. 				
	This could potentially be achieved by amending Article 38 of the Regulatory Reform (Fire Safety) Order 2005, which relates to maintenance of measures provided for the protection of firefighters. Alternatively new legislation may be required.				

3	At the point of publication of the Coroner's recommendations in February 2013 items 1 and 4 had already been addressed:
	 All fire alarm cables with SCC Housing buildings were already confirmed as conforming to the regulations.
	4. The Council had undertaken a project with HFRS to review all communal signage in our Tower Blocks was clear and provide the appropriate indication. All three scissor blocks (Shirley, Sturminster and Albion) where the specific issues within the recommendation had been identified, had already had all their signage upgraded and all other tower blocks were either underway or planned. All signage was concluded in 2013.
	Recommendations 2 & 3 were more complex and our action is outlined below.
	Fire resistant cable supports
4	The recommendation specifically suggested a change to the Building Regulations or the Electrical Engineers Wiring Regulations. In the Government's response to the Coroner's recommendations they rejected the proposal to change the Building Regulations but referred the matter for consideration under the Electrical Regulations.
5	However, regardless of the outcome of this recommendation SCC took the decision to assume that the change in regulations would be forthcoming and therefore by March 2013 we had changed the specification for our contracts to ensure that all cabling in any future rewires or refurbishments was secured with fire resistant clips. This was therefore over and above the regulations that were in force at the time.
6	In January 2015 the Electrical Engineers Wiring Regulations were altered so that with effect from July 2015 it became a requirement for all new wiring installations to be secured with fire resistant clips. Like all changes to such regulations they did not apply retrospectively meaning that organisations were under no obligation to replace any existing wiring. However, SCC had been in discussions with HFRS since 2013 on the particular issues within the scissor blocks and had agreed in principle that as part of the wider refurbishment projects being planned to these buildings under ECO funding that we would address the cable supports during these works (even though we were not actually due to replace the wiring itself, meaning the regulations would not normally apply).
7	Members will be aware that the significant changes to ECO funding in December 2013 meant that these projects have taken longer to commence than originally intended, however work is now well underway. Replacement of clips has been prioritised for the early phases of the project. Work in the communal areas of Shirley Towers and Sturminster House is all complete. Individual flats along with communal areas in Albion Towers are currently being addressed and the work is being carried out in consultation with HFRS.
8	To undertake this work SCC has appointed a contractor and the cost of retrofitting clips in these three specific towers under the contract is £100k. The cost has been minimised by running it alongside the ECO project as staff are already on site who have already removed the corridor ceilings as part of the

	enabling work for ECO pipe runs. It has also been agreed with HFRS that whenever the City Council undertakes a refurbishment project in its tower blocks that we will use the opportunity to address any cabling supports.
9	The Council did give consideration to a programme of retrospectively installing fire retardant clips in all high-rise buildings within the City. SCC has 23 buildings that it would consider to fall into the category of high-rise in this regard and these properties contain over 2,000 individual flats. These works would be in addition to current electrical works that we undertake and therefore would require the employment of extra dedicated resources. It was estimated that on average the cost of works to each individual flat would be in the region of £250 for the labour and materials. In addition to facilitate appointments and access to over 2,000 properties would require additional resources for planning and scheduling. Therefore the works to individual flats alone would be in excess of £0.5m. In addition to the individual flats the Council would need to undertake works to secure all cables in communal areas and this type of work would vary by building depending on whether the cables were surface mounted, boxed in or fitting behind existing ceilings. Consideration for each building would need to be given to how cabling runs through existing building partitions, risers and other building voids. This would require full surveys of all buildings and detailed method statements for completion. It was estimated that on average each building's communal area would cost in the region of £25,000 therefore making the total cost of this part of the project in excess of £0.5m. As a result, the combined cost of both elements of the project is likely to exceed £1m.
10	In consideration of all the factors including the fact that this was over and above the requirements of the regulations; the cost to the Authority, disruption to residents, and the risk associated with the potential for a further fire of this nature, it was agreed with HFRS that it was most appropriate to undertake works as part of ongoing programmes of refurbishment over a period of time.
11	It should be noted that as a result of the Coroners recommendations HFRS have made changes to equipment and procedures. Specifically they have made changes to the breathing apparatus by the installation of strapping at the top to prevent any loose cables going between the apparatus and the firefighter. Additionally all firefighters carry hand wire-cutters which can be used in the case of any emergency. These changes further reduces the risk to residents, and firefighters in the unlikely event of a similar fire.
12	It should be noted that these HFRS changes help to protect firefighters when tackling incidents across all of Southampton's housing stock. Council homes comprise around 16% of the city's stock, with the remainder mostly in private hands, including around a quarter of the city's housing stock in the private rented sector. While the council stock meets all existing fire regulations, members should be aware that the Private Sector House Condition Survey 2008 for Southampton indicated that 2.8% of private sector housing falls short of fire safety standards. The councils Houses in Multiple Occupation (HMO) Licensing Scheme is improving fire safety in HMO's, which have the highest fire safety risk. It should be noted that breaches would not include the use of plastic cable supports as this does not apply to retrofitting. Therefore, members may wish to consider if the council should seek to raise awareness

	of this issue amongst private property owners in the city, where firefighters carry out the majority of their work.
	Sprinklers
13	The specific recommendation from the Coroner was for Social Landlords to consider the retrofitting of sprinklers in high rise buildings. In May 2013 the Council and HFRS held a joint workshop with representatives from across our respective services as well as Capita and Domestic Sprinklers UK to hear about a pilot project undertaken in Sheffield and to discuss the issues in Southampton. As a result of this workshop it was agreed that a feasibility report would be commissioned with Capita to consider the ability to retrofit sprinklers into the three scissor blocks in Southampton. It is the view of HFRS that these buildings, due to their complex layout are more challenging and therefore present the best opportunity for improving their ability to tackle a fire in a high rise building in the city.
14	This feasibility study was undertaken during 2013 and was discussed with colleagues in HFRS. It concluded that it was technically possible to install a sprinkler system within the three buildings and the recommendation was therefore accepted by both SCC and HFRS.
15	As has already been outlined these three tower blocks were due to benefit from extensive refurbishment as part of the Council's ECO project and so it was agreed that the sprinkler works would be undertaken as part of the wider refurbishment. Specific scheme approval was agreed at Cabinet in February 2015 and that report provides more detail on the scheme at this link. <u>Cabinet meeting Feb15</u>
16	Work is currently underway on site at Shirley and Sturminster and is about to commence at Albion to carry out the enabling work in advance of this project being undertaken over the coming months.
	Millbank House
17	Members will be aware of the recent fire at Millbank House as a result of the media coverage. The specific issue which brought this to the attention of the media were comments regarding cables. However, this situation is in no way comparable to that at Shirley Towers in 2010. Millbank House was a small electrical fire from a suspected fault in the consumer unit which was confined to the lobby area of the property. To give some sort of scale to the issue, our insurers confirm that they expect the refurbishment costs to be less than $\pounds 10,000$.
18	Such faults are very rare, indeed colleagues cannot remember the last time such an issue occurred. Further since 2010 there have been a number of flat fires across the City and in no other instance has there been any issues with cabling. From the inquest in 2012 it was established that in order for the plastic conduit to expand to such an extent that the cover falls off it has to be subjected to temperatures in the region of 180 degrees Celsius – such temperatures only occur in very severe fires or, in the instance of Millbank House, in a confined area.
19	We are currently in discussions with HFRS about the issues that the fire in Millbank House has identified to determine whether the Council needs to

	consider undertaking a programme of works in Millbank House.		
RESOU	RESOURCE IMPLICATIONS		
Capital/	Revenue		
20	There are no specific implications as a result of this report other than those already outlined within the body of the report.		
Propert	y/Other		
21	Compliance and testing programmes are undertaken in all Council buildings in accordance with the relevant current regulations.		
22	The Council has an agreed partnership with Hampshire Fire and Rescue Services which includes ongoing and regular liaison in relation to works affecting all SCC buildings.		
LEGAL	IMPLICATIONS		
<u>Statuto</u>	ry power to undertake proposals in the report:		
23	None.		
Other L	egal Implications:		
24	None.		
POLICY	FRAMEWORK IMPLICATIONS		

KEY DE	CISION?	Yes /No		
WARDS	WARDS/COMMUNITIES AFFECTED: all			
	<u>SI</u>	JPPORTING D	OCUMENTATION	
Append	lices			
1.	None.			
2.				
Docum	ents In Members' R	ooms		
1.	None.			
2.				
Equality	/ Impact Assessme	ent		
Do the implications/subject of the report require an Equality Impact Assessment (EIA) to be carried out.				
Privacy	Impact Assessme	nt		
Do the i	mplications/subject of	of the report rec	quire a Privacy Impact	Yes/ No

Assessr	Assessment (PIA) to be carried out.			
	Background Documents y Impact Assessment and Other I ion at:	Background	d documents avai	lable for
		Informat 12A allo	t Paragraph of the ion Procedure Rule wing document to I Confidential (if app	es / Schedule be
1.		·		
2.				

Agenda Item 8

DECISION- MAKER:		OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE		
SUBJECT:		COUNCIL PERFORMANCE 2015/16 – QUAR	RTER 3	
DATE OF DECISION		10 March 2016		
REPORT C)F:	LEADER OF THE COUNCIL		
		CONTACT DETAILS		
	Name:			023 8083 2017
	E-mail:	Saqib.yasin@southampton.gov.uk		
Director	Name:	Emma Lewis, Service Director – Intelligence, Insight and Communications	Tel:	023 8091 7984
	E-mail:	Emma.lewis@southampton.gov.uk		

STATEMENT OF CONFIDENTIALITY

Not applicable

BRIEF SUMMARY

This report provides information about quarter 3 performance for 2015/16 against the key success measures included in the Council Strategy 2014-17.

RECOMMENDATIONS:

(i)

That the report be noted.

REASONS FOR REPORT RECOMMENDATIONS

Quarterly performance reports are produced, and reported to OSMC, as well as published on the Council's website in accordance with Southampton City
Council's commitment to open and transparent governance.

ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

0	
Ζ.	Not applicable

DETAIL (Including consultation carried out)

- 3. The Council monitors its performance quarterly against the key success measures included in the Council Strategy 2014-17. The quarter 3 scorecard for 2015/16 is attached in Appendix 1.
- 4. The attached scorecard provides an update on all quarterly measures included in the Council Strategy 2014-17. It does not include information on those measures which are reported annually or biennially, as there is no data available for quarter three. Progress against these measures is reported on an annual basis.

	However, data for one	e annual measure	has now been p	ublished:								
	Measure			Target	Actual							
	Smoking Prevalence 21.0% 20.5 Performance against this measure is above target as the preferred dire											
	Performance against this measure is above target as the preferred direction of travel is downwards.											
5.	It is worth noting that, as part of work to review the current Council Strategy outcomes, work is underway to review quarterly performance reporting. We will ensure that, wherever possible, all indicators are SMART, able to be benchmarked and reported quarterly (or to identify proxy measures where quarterly data is unavailable).											
Quarte	er Three Performance											
6.	The Council Strategy although in some case detailed in the scoreca against that achieved	es targets have b ard). Therefore it	een updated (wh	ere this ap	oplies, it is							
7.	There have been refinements to the Delayed Transfers of Care Measure. This is now reported in accordance with the NHS Better Care Fund metrics. Data is provided by the Southampton City Clinical Commissioning Group and taken from the monthly project assurance report. The revised measure means there is consistency in the reporting of delayed transfers across the city and there is a single target in effect.											
8.	A further revision is pr 10,000 0-17 year olds nationally and the unc brought in line with be proposals and it is pla) measure. This lerlying data desc enchmarks. The s	old measure is n criptions (metada service is current	o longer re ta) need to ly reviewir	eported o be ng							
7.	 Green – perfor Amber – perfor 	measure is rated ance exceeds tar mance is between mance is betwee ance is -10% or m	get by 10% or m n -5% and +10% n -5% and -10%	off target								
8.	Overall, the quarter 3 scorecard shows that (for measures reported):											
		No. of measures Q3	No. of measures Q2	No. of measure	es Q1							
		2015/16	2015/16	2015/16								
	Blue	1	2015/16 1	2015/16 0								
	Blue Green											
		1	1	0								
	Green	1 6	1 7	0 5								

9.	The following provides a summary of those measures r detail, including commentary, is available in Appendix 1		d. Further
	Measure	Target	Actual
	Care leavers not in contact* or NEET (%) (* therefore presumed NEET)	41%	50%
	Additional supported jobs / apprenticeships created for major developments (Employment & Skills Plans)	64	26
	City employers signed up to Living Wage	6	5
	Families Matter Phase 2 (2,300 families): sustained improvement leading to a payment by result claim (%)	32.0%	0.7%
	Children subject to repeat child protection plans (%)	13.0%	21.2%
	Average time to place a child for adoption after entering care system (days)	487	915
	Approved prospective adoptive families (per 10,000 population of 0-17 year olds)	10	0
	Children leaving care for permanence (Special Guardianship Order or Adoption) (%)	35%	17%
	Repeat domestic violence and abuse cases returning to a Multi-Agency Risk Assessment Conference (MARAC) (%)	22.5%	29.5%
	Affordable homes delivered	274	117
	Local authority housing stock that is non decent (%)	3.0%	4.5%
	Number of active online customer accounts	35 000	30 339
10.	The following provides a summary of those measures r Further detail, including commentary, is available in Ap		een or blue
	Measure	Target	Actual
	Young people who are NEET (%)	5.2%	4.7%
	Older people permanently admitted to residential and nursing homes (per 100,000 population)	780	662
	Smoking prevalence (%)	21.0%	20.5%
	First time entrants into Youth Justice System (per 100,000 population of 10-17 year olds)	500	496
	Young people re-offending in 12 month period from original offence (%)	37.0%	35.0%
	Delayed Transfers of Care from Hospital – average per month (18yrs+; Better Care Fund measure)	811.7	762.5
	Care leavers in contact and in suitable accommodation (%)	85.0%	86.6%

RESOURCE IMPLICATIONS

Capital/Revenue

11.	There are no resource implications for consideration as a result of this report.

Property/Other

12.	There are no property or other implications for consideration as a result of
	this report.

LEGAL IMPLICATIONS

Statutory power to undertake proposals in the report:

13.	There are no legal implications for consideration as a result of this report.
-----	---

Other Legal Implications:

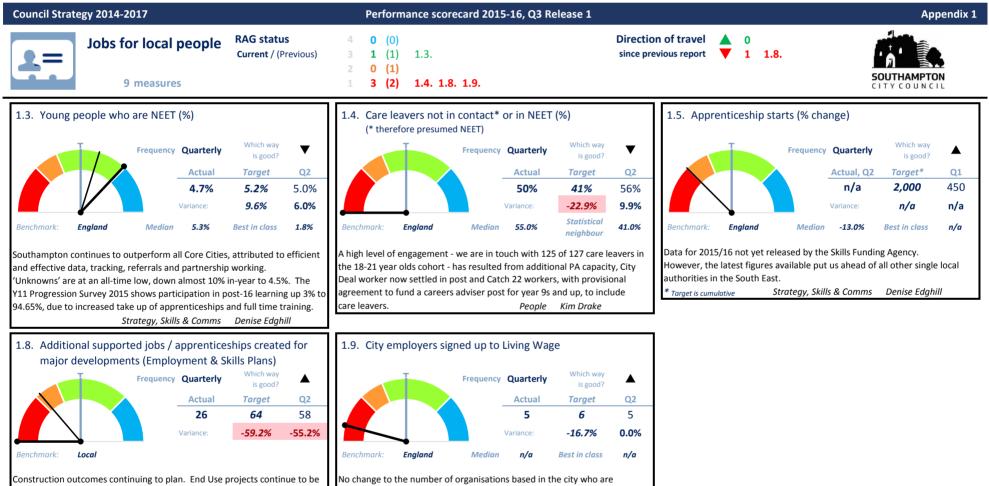
POLICY FRAMEWORK IMPLICATIONS

14.	There are no policy framework implications for consideration as a result of
	this report.

KEY DECISION? No											
WARDS	WARDS/COMMUNITIES AFFECTED: All										
	<u>SL</u>	JPPORTING D	OCUMENTA	TION							
Append	Appendices										
1.	Quarter three perfo	rmance scorec	ard								
Docum	ents In Members' R	ooms									
1.	1. None										
Equality	y Impact Assessme	ent									
	mplications/subject on ment (EIA) to be carr	•	quire an Equ	ality Impact	No						
Privacy	Impact Assessme	nt									
	mplications/subject on ment (PIA) to be carr	-	quire a Priva	cy Impact	No						
Other B	ackground Docum	ents									
	Equality Impact Assessment and Other Background documents available for inspection at:										
Title of I	Background Paper(s)	Informati 12A allov	Relevant Paragraph of the Access to Information Procedure Rules / Schedu 12A allowing document to be Exempt/Confidential (if applicable)							
1.	Not applicable										

Agenda Item 8

Council Strate	egy 2014-2017		Performance scor	ecard 2015-16, Q3 Release 1	Appendix 1 Appendix 1
Council Strate	Our priorities	RAG status Image: Constraint of the state o	 n/a 12 17 (11) (11) (18) 	▲ 3 Direction of ▼ 4 since previous	travel
<u>.</u> =	Jobs for local people 9 measures (5 n/a)	Image: 0 0 Image: 0 1	9.	▲ 0 ▼ 1 1.8.	Please note: Of a total of 38 measures, 21 can be reported this quarter. Two (7.3 and 7.4) are reported for the first time.
i i i i i i i i i i i i i i i i i i i	Prevention and early intervention 7 measures (4 n/a)	 1 (0) 2.3. 1 (1) 2.6. 0 (0) 1 (2) 2.2. 		▲ 1 2.3. ▼ 0	 Of the 22 (58%) that are quarterly: 16 measures have final data 4 have provisional data 2 are not yet available (7.4 - no target set).
	Protecting vulnerable people 9 measures (0 n/a)	Image: 0 (1) Image: 0 (3) Image: 0 (3) <th></th> <th>▲ 2 3.5. 3.9. ▼ 2 3.4. 3.7.</th> <th> 11 (29%) are annual: only one is reported this quarter (2.6). 5 measures (13%) are biennial: these can only be reported once every two years. </th>		▲ 2 3.5. 3.9. ▼ 2 3.4. 3.7.	 11 (29%) are annual: only one is reported this quarter (2.6). 5 measures (13%) are biennial: these can only be reported once every two years.
	Good quality and affordable housing 3 measures (0 n/a)	Image: 0 0 Image: 0 1 Image: 0 0 Image: 0 0 Image: 0 0 Image: 0 2 Image: 0 2 Image: 0 4.1. Image: 0 4.1.		▲ 0 ▼ 0	
ŤŤŤ	Services for all 3 measures (2 n/a)	Image: 0 (0) Image: 0 (1) Image: 1 (0) 5.1. Image: 0 (0)		▲ 0 ▼ 1 5.1.	Reporting by measure on following pages (grey background if annual / biennial and not updated this quarter)
	City pride 3 measures (3 n/a)	Image: 0 (0)			RAG status: normalised dashboard Performance is below target (whether an actual increase or decrease) -5% 0% 4 Performance exceeds target (whether an actual increase or decrease)
Q	A sustainable council 4 measures (3 n/a)	^O		↓ 0 ▼ 0	Variance from target or more or more



Construction outcomes continuing to plan. End Use projects continue to be postponed due to development set backs.

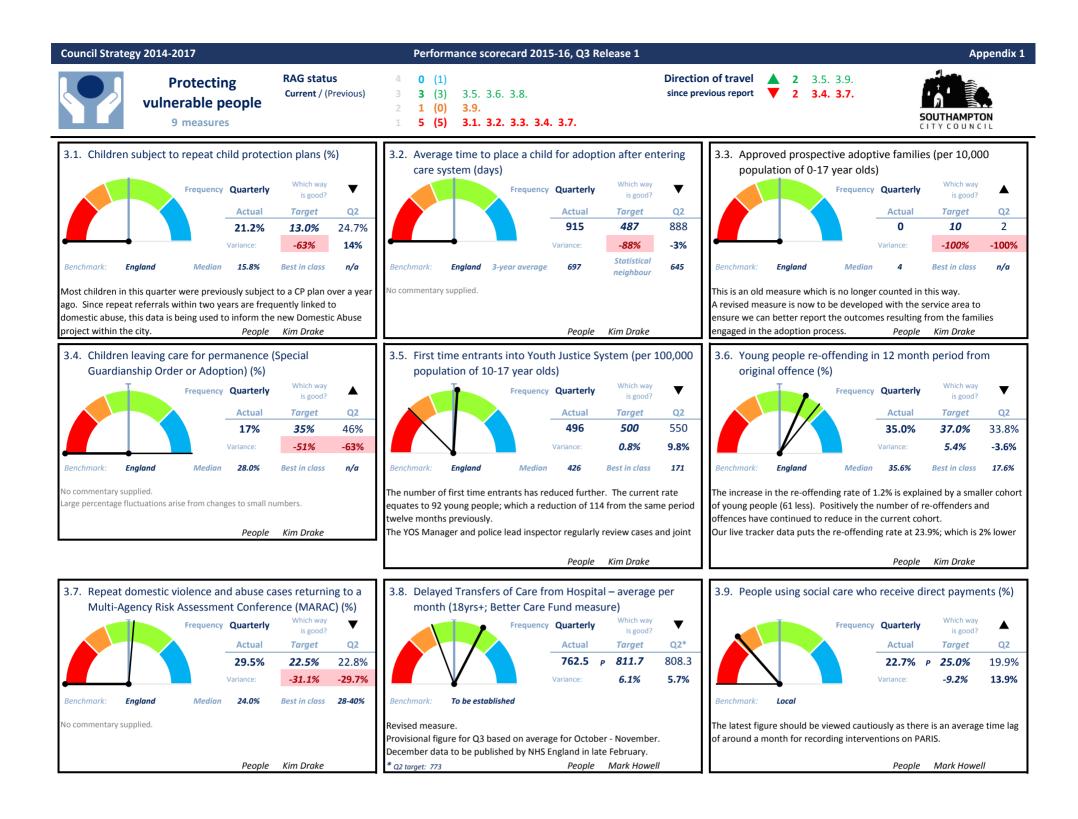
Strategy, Skills & Comms Denise Edghill

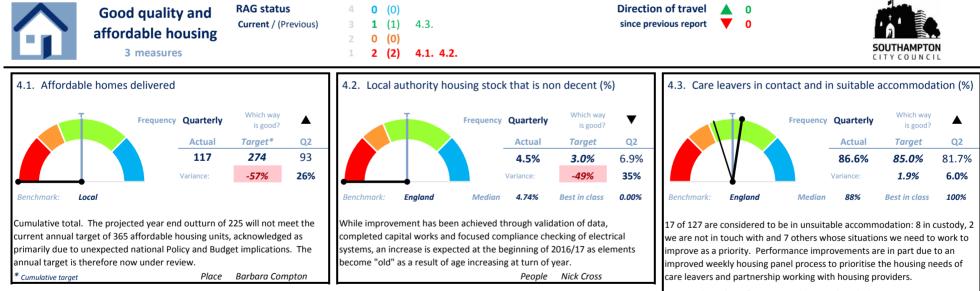
	Prevention and early intervention 7 measures	RAG status Current / (Previous)	3 1 2 0	(0) 2.3. (1) 2.6. (0) (2) 2.2.					on of travel evious report	▲ 1 2.3. ▼ 0			SOUTHAMI	
	latter Phase 2 (2,300 famili ent leading to a payment b			er people per ing homes (p				and	2.6. Smok	ing prevalence	e (%)			
	Frequency Quarterly	Which way is good?			Frequency	Quarterly	Which way is good?	▼		1	Frequency	Annual	Which way is good?	▼
	Actual	Target* Q2				Actual	Target	Q2				14-15	Target*	13-14
	0.7%	32.0% 0.7%				662	р 780	882				20.5%	21.0%	21.5%
	Variance:	-98% 0.0%				Variance:	15.2%	25.0%				Variance:	2.4% * 21.5% in 2013	4.7%
Benchmark: Eng	gland Median n/a	Best in class n/a	Benchmark:	England	Median	651	Best in class	199	Benchmark:	England	Median	18.4%	Best in class	9.8%
quality of informat	number of claims in part due to ion held in PARIS has improved. ted to remain considerably belov	However, the figure for		gure should be month for reco		-	-	time lag	the national	the city is declin average, and in so acco Control Plar	ome areas o	of the city i	s as high as 339	%. The
* Target is cumulative, t	to end of year People	Kim Drake				People	Mark Howel	I	focused on d	eprived neighbou	urhoods.	People	Andrew Mo	rtimore

registered on the Living Wage Foundation website. There are also six regional or national organisations who are local employers and Living

Strategy, Skills & Comms Denise Edghill

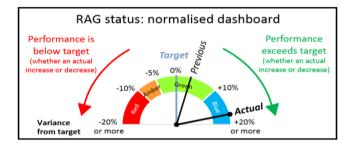
Wage accredited.





Increased number of young people in touch with the service mean outcomes can be more accurately reported. Work continues to establish better methods of engaging and staying in touch with our care leavers and to improve the range of accommodation options.

People Kim Drake



Council Strategy	2014-2017		Performance scorecard 2015-16, 0	Q3 Release 1	Appendix 1
İ	Services for all	RAG status Current / (Previous)	4 0 (0) 3 0 (1) 2 1 (0) 5.1.	Direction of travel since previous report 0 1 5.1.	
	3 measures		1 0 (0)		SOUTHAMPTON CITY COUNCIL
5.1. Household (%)	waste sent for re-use, recyc	cling and composting			
(70)	Frequency Quarterly	Which way is good?			
	Actual	Target Q2			
	28.0%				
	Variance:	- <i>6.7%</i> -6.2%			
Benchmark: Engl	land Median 41.6%	Best in class 66.8%			
	figure and there is usually a drop e of year due to a reduction in ga				
	Place	Mitch Sanders			

City pride	RAG status Current / (Previous)	4 3	0 (0) 0 (0)	Direction of travel since previous report	0 0	
3 measures		2 1	0 (0) 0 (0)			SOUTHAMPTON CITY COUNCIL

Q	A sustainable council 4 measures	RAG status Current / (Previous)	4 3 2 1	0 (0) 0 (0) 0 (0) 1 (0)	7.3.	Direction of travel since previous report 0	SOUTHAMPTON CITY COUNCIL
---	--	------------------------------------	------------------	----------------------------------	------	---	-----------------------------

7.3. Number of active online customer accounts* 7.4. Percentage of payment transactions completed using self-These two measures are reported for the first time serve methods* Which way Which way Frequency Quarterly Frequency Quarterly is good? is good? Target** Dashboard Target* Q2 Actual Actual Q2 n/a 29,413 30,339 35,000 **68%** n/a n/a n/a 3.1% n/a Variance: Variance Benchmark: Local Benchmark: Local * This measure has been renamed. It includes on-line, direct debits and * This measure has been renamed. The figure is the sum of existing service accounts that will to link to the My Southampton account being relaunched Automated Telephone Payment (ATP) – the cheapest methods for the RAG status: normalised dashboard in Jan 2016. As the digital transformation gains pace council with no manual intervention. Transformation Stephen Giacchino residents will increasingly find the account a helpful way to save them time in Performance Performance is transacting with the council. Previou below target (whether an actual exceeds target Target (whether an actual increase or decrease) ** Replaces an original target of 50,000 accounts active by Dec 2015 set in crease or decrease 0% -5% March 2015 on the basis that there would be a new My Southampton account with extra functionality by August 2015. 10% -10% The new MySouthampton is now due to go live in January 2016. Actual The plan is to link all service-based customer accounts (i.e. Library, Housing) -20% +20% Variance with the My Southampton account so the future number will

or more

from target

or more

be easier to report on. Transformation Stephen Giacchino

Page 19

DECISION-MAKER:		ER:	OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE			
SUBJECT:			MONITORING SCRUTINY RECOMMENDATIONS TO THE EXECUTIVE			
DATE	OF DECIS	ION:	10 MARCH 2016			
REPO	RT OF:		SERVICE DIRECTOR - LI	EGAL AND G	OVERNANCE	
			CONTACT DETAILS			
AUTH	OR:	Name:	Mark Pirnie	Tel	023 8083 3886	
		E-mail:	Mark.pirnie@southampt	on.gov.uk		
Direct	or	Name:	Richard Ivory	Tel	023 8083 2794	
		E-mail:	Richard.ivory@southam	pton.gov.uk		
STATI	EMENT OF	CONFID	ENTIALITY			
None						
BRIEF	SUMMAR	Y				
			view and Scrutiny Manager Indations made to the Exec			
RECO	MMENDAT	FIONS:				
	(i)		Committee considers the re mendations from previous r	•		
REAS	ONS FOR	REPORT	RECOMMENDATIONS			
1.			mittee in assessing the imp made at previous meetings		equence of	
ALTE	RNATIVE C	PTIONS	CONSIDERED AND REJE	CTED		
2.	None.					
DETA	IL (Includir	ng consul	tation carried out)			
3.						
4. The progress status for each recommendation is indicated and if the Overview and Scrutiny Management Committee confirms acceptance of the items marked as completed they will be removed from the list. In cases where action on the recommendation is outstanding or the Committee does not accept the matter has been adequately completed, it will be kept on the list and reported back to the next meeting. It will remain on the list until such time as the Committee accepts the recommendation as completed. Rejected recommendations will only be removed from the list after being reported to the Overview and Scrutiny Management Committee.						
RESO	URCE IMP	LICATION	IS			
Capita	al/Revenue					
5.	None.		Page 21			

Property/Other						
6.	6. None.					
LEGAL	IMPLICATIONS					
<u>Statuto</u>	ry power to underta	ake proposals	in the report:			
7.	The duty to underta the Local Governm		nd scrutiny is set	t out in Part 1A	Section 9 of	
Other L	egal Implications:					
8.	None					
POLICY	FRAMEWORK IMF	PLICATIONS				
9.	None					
KEY DE	CISION	No				
WARDS	COMMUNITIES AF	FECTED:	None directly a	s a result of th	is report	
	SUPPORTING DOCUMENTATION					
Append	lices					
1.	Monitoring Scrutiny Recommendations – 10 th March 2016					
Docum	ents In Members' R	looms				
1.	None					
Equality	y Impact Assessme	ent				
	mplications/subject o Assessments (ESIA)			and Safety	No	
Privacy	Impact Assessme	nt				
	Do the implications/subject of the report require a Privacy Impact No Assessment (PIA) to be carried out.					
Other Background Documents Equality Impact Assessment and Other Background documents available for inspection at:						
Title of I	Title of Background Paper(s)Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)					
1.	None					

Overview and Scrutiny Management Committee: Holding the Executive to Account

Scrutiny Monitoring – 10th March 2016

Date	Portfolio	Title	Action proposed	Action Taken	Progress Status
14/01/16 Page 23	Transformation	Transformation Programme Update	 That the Committee are provided with clarification relating to whether the Managed Service Provider will be required to pay the Living Wage. Update: Will the Managed Service Provider be required to pay the Living Wage, as agreed by the Administration as part of the Pay and Allowance proposals, not the National Living Wage to be introduced from April 2016? 	The MSP will be appointed in April 2016 and from this date all employers are required by law to pay the National Living Wage. Update: The MSP's role is to source temporary staff for the Council, while simultaneously supporting it in reducing both the demand for temporary staff, as well as the price of temporary staff towards that of employed equivalents. If a person recruited for a temporary role is to be paid directly by the Council, then s/he will be receiving a remuneration equivalent to the salary pegged to the role that s/he is being recruited to. As such they will be paid at or above the Living Wage. However, if the person is contracted to the MSP or an agency appointed by the MSP, than that person's remuneration is governed by the contract of employment they have with the agency and will be paid according to the terms of that contract.	
04/02/16	Housing & Sustainability	Townhill Park Regeneration: Phase 1	 That the Cabinet Member requests that the HRA Business Plan is remodelled as a matter of urgency to reflect the updated inflation figures. 	The OSMC report states that the impact of the rent cut is a reduction in the HRA business plan of £33m over the next 4 years. Further detail is set out in the HRA Budget Report showing that, of this sum, £23M is directly due to the change in government guidance and £10M is due to the Consumer Price Index (CPI) forecast being over estimated. With regards the Business Plan forecast of	Appendix 1

Date	Portfolio	Title	Action proposed	Action Taken	Progress Status
				rental income, the inflation estimates for the next 4 years are immaterial, as there will be a 1% cut rather than any link to CPI. Officers believe that they have used the best information available to include inflation within the 30 year Business Plan and the assumptions are set out in Appendix 7 of the HRA Budget Report.	
			2) That the Cabinet Member speaks with housing association representatives prior to the commencement of the tender process to clarify if there is any interest in Shared Ownership / mixed tenure development on the site.	The five partner Housing Associations working in the city have all been contacted to assess their interest in involvement in the development of Townhill Park Phase One.	
Page 24			 That the current timescales for the Millbrook & Maybush and subsequent estate regeneration schemes are circulated to the Committee. 	It is hoped to commence the pilot scheme at Woodside Lodge/Wimpson Lane later this year. Additional plans for Millbrook and Maybush are evolving in consultation with local residents and the stakeholder group. Once firmer proposals are agreed with residents and stakeholders the council will be able to set out a firmer timetable for additional projects.	
			4) That information is provided to the Panel on the potential impact the developing devolution proposal could have on the estate regeneration programme, model and delivery timescales.	The developing devolution proposal regarding housing has not yet been finalised, nor is it clear what resources might be available nationally. Until more clarity is provided by Government is not possible to outline the precise impact on estate regeneration in Southampton, but estate regeneration is at the forefront of negotiations with Government and more details should be available as those talks progress.	
04/02/16	Environment &	Air Quality	1) That the Cabinet Member circulates to the OSMC the requested information		

Date	Portfolio	Title	Action proposed	Action Taken	Progress Status
	Transport	Update	relating to Real Time Passenger Information at bus stops.		
Page 25			 2) That officers identify and circulate the responses to the Committee relating to: a) The resources the Council is investing in addressing air quality in the City. b) The resources that will be required to meet the 2020 targets. c) The resources that would be required to enable the Authority to submit bids for the numerous grants available to support the achievement of 2020 targets. 	 Within Regulatory Services there are 5 members of staff involved in conducting Local Air Quality Management duties equating to 1.4fte. Over the last 3 ½ years the Local Sustainable Transport Fund (LSTF) has supported 10 FTE's in delivering the programme. The LSTF is in its final year with all current activity due to finish on 31st March 2016. Government have announced an intention to continue with an LSTF type funding stream. However, this will be a significantly smaller fund and is unlikely to be available until summer 2016 at the earliest. Every effort will be made to reallocate existing resources where possible to support this priority. The Department for Transport and Office for Low Emission Vehicles are committed to providing £600M of funding support to promote the uptake of cleaner vehicles from 2015 to 2016. Further funding opportunities related to reducing transport related emissions through European sources. The Transport Policy team have up to 3 officers available to support and deliver bids, in collaboration with colleagues in Regulatory Services. Lobbying of government departments will continue to obtain capital and revenue 	

Date	Portfolio	Title	Action proposed	Action Taken	Progress Status
				funding to support this work. It anticipated that this will be completed by April 2016.	
			 That consideration is given to visiting retailers who continue to sell coal fired products in Southampton to see if the Council can influence their purchasing behaviours. 	Scientific Services will identify local suppliers via trade directories and write to them to remind them of their responsibilities under the Clean Air Act 1993, (i.e. to ensure that they do not supply unauthorised fuels to premises in smoke control area). In addition we will include additional information concerning the general impact of domestic solid fuels on local air quality and suggest they promote the use of cleaner fuels.	Suppliers being identified. Drafting information to be supplied. To be circulated by April 2016.
0402/16 age 26	Health & Social Care	Proceeding with Phase Two of an Integrated Service for Crisis Response,	 That the Cabinet Member reflects on the issue of parking charges at the Royal South Hants Hospital. 	Parking charges at the RSH align with NHS policy and guidelines. The question has been raised but it would not be feasible to implement in the current hospital parking and planning environment	Completed
		Rehabilitation, Reablement and Hospital Discharge	 That the Council reviews the language used when consulting with vulnerable people to ensure that questions are not leading and are easy to understand. 	Where appropriate when dealing with vulnerable groups and complex issues consultation materials will be tested with service users prior to publication.	
			 That the forthcoming development on the former Woodside Lodge site includes accommodation that can be utilised for limited periods to support people with short term care needs. 	A lot of thought is being put into the design of the accommodation at Woodside Lodge to ensure that the property type and layouts can be suitable for a variety of different client groups not just older people. This will allow us to consider a variety of housing solutions over time to best meet the needs of the city and this will include short term rehabilitation or intermediate care options.	Completed

Date	Portfolio	Title	Action proposed	Action Taken	Progress Status
04/02/16	Communities, Culture & Leisure	Transformation of the Library Service	 That a confidential briefing note providing an update on the progress towards the implementation of community libraries is circulated to the Committee. 	Circulated to the Committee on 5 th February 2016	Completed